

Starré — Legal & Contact Copy

Contact Information

For all queries, reach us at: helpstarre@gmail.com
We aim to respond within 24-48 hours.

Terms & Conditions

1. Starré is India's first limited-edition vintage quiet-luxury watch house, **owned and operated by Samrdha Gupta and Rohit Sen**. Every design is produced in a run of ten pieces only, each **individually numbered (1/10 to 10/10)**. Once a run is sold, it is never repeated.
 2. Pricing All prices are listed in Indian Rupees (INR) and are inclusive of applicable taxes unless stated otherwise. We do not offer discounts, promotional pricing, or price adjustments at any time.
 3. Orders An order is confirmed only once payment is successfully received. We reserve the right to cancel or refuse any order at our discretion — including in cases of suspected fraud, payment failure, or unavailability of the piece.
 4. No Restock Policy Each piece is limited to ten units. Once sold, a design will not be restocked or reproduced in any form.
 5. Waitlist Joining the waitlist gives early access to serial number selection ahead of general launch. Waitlist entry does not guarantee a specific serial number or piece; allocation follows the order in which selections are made.
- C. Returns & Exchanges All sales are final. We do not offer returns or exchanges. If a piece arrives with a manufacturing defect or is damaged in transit, please refer to our Repair Policy below.
7. Every Starré piece includes a 6-month warranty on the movement from the date of delivery, covering manufacturing defects. Damage caused by misuse, water exposure beyond the watch's rating, or unauthorized servicing is not covered. To request a repair, contact us at helpstarre@gmail.com with your order number and a description of the issue.

8. Shipping We currently ship within India only. Orders are dispatched within 5-7 business days of confirmation. Shipping timelines are estimates and may vary due to courier delays outside our control.

9. Intellectual Property All designs, branding, logos, and content on this site are the property of Starré and may not be reproduced without written permission.

10. Changes to These Terms We may update these Terms & Conditions from time to time. Continued use of the site after changes constitutes acceptance of the revised terms.

Legal Policy

Warranty Starré offers a 6-month warranty on the watch movement, covering manufacturing defects from the date of delivery. This warranty does not extend to the case, strap, glass, or any cosmetic wear, nor to damage from misuse, accidents, or unauthorized repair attempts.

Repairs, Not Replacements As each piece is one of only ten ever made, we do not offer replacements. Eligible issues are repaired wherever possible. Contact helpstarre@gmail.com to initiate a repair request.

Final Sale Given the limited and non-restockable nature of every design, all purchases are final. No returns, exchanges, or refunds will be issued once an order is confirmed, except where required by law.

Shipping & Delivery We ship to addresses within India only. Estimated delivery is 5-7 business days from order confirmation. Risk of loss and title for items purchased pass to the customer upon delivery to the courier.

Payments Payments are processed securely via our third-party payment gateway, supporting UPI and major cards. Starré does not store your card or banking details.

Limitation of Liability Starré is not liable for indirect, incidental, or consequential damages arising from the use or inability to use a purchased piece, beyond the value of the piece itself.

Governing Law These policies are governed by the laws of India, and any disputes will be subject to the jurisdiction of the courts in Mumbai, Maharashtra.

Cookie Policy

Starré's website uses cookies to help the site function properly and to understand how visitors use it.

What we use cookies for:

- Essential site functionality (navigation, cart, checkout)
- Wix's built-in analytics, to understand site traffic and visitor behavior

We do not use third-party advertising or tracking cookies beyond what is built into the Wix platform.

Managing cookies You can control or disable cookies through your browser settings at any time. Disabling essential cookies may affect site functionality.

Changes This Cookie Policy may be updated periodically. Continued use of the site indicates acceptance of the current policy.

For questions about this policy, contact helpstarre@gmail.com

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